

Return packing slip (please fill in one per terminal)

Company:	
Address:	
Town:	
Postcode:	

Contact:			
Telephone:		Email :	

Date:		RMA No:	
		Must be obtained from DLoG UK before return of unit:	

Return address (if different from above):

Company:	
Address:	
Town:	
Postcode:	

Contact:	
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Information on Unit:

Type of Unit:		Serial Number:	
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Identification of Unit: e.g customer asset number (if applicable),	
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Reason for Return:

- The unit was dead on arrival
- Description of fault. Please provide as much information as possible including screenshots of error messages where applicable. **Please note that no repair will be attempted without a fault description.**

On return:

- DLoG Standard Image to be used
- Customer image to be installed (this option only to be checked if units where ordered with customer specific image installed and is subject to DLoG UK having possession of current image)